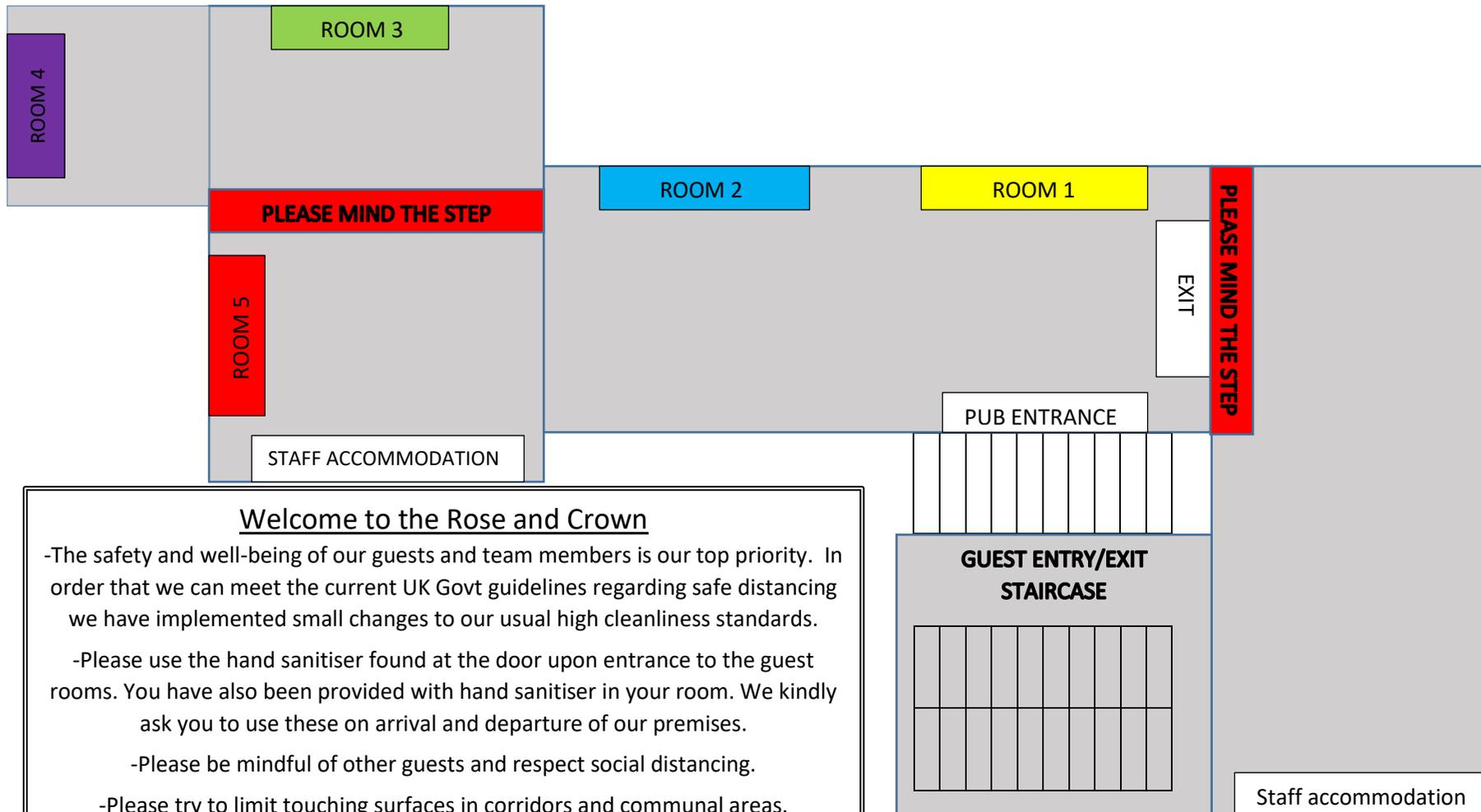


Check in procedure

Welcome to The Rose and Crown!

PLEASE READ

- 1. The guest rooms can be accessed via the pub on check in. Go through the swing door and turn left. Pull the door at the bottom of the stairs and push the door at the top of the stairs, please do not turn the handle at the top of the stairs as this will result in locking the door. This is known as the inside entrance.**
- 2. All of our rooms are all located on the first floor, numbered 1-5. Turn left for your room or turn right for the fire exit. The coloured key on your fob is your room key.**
- 3. As you go through the fire exit door there is another staircase. The door at the bottom of the stairs opens from the inside with a thumb lock and from the outside with the key with the black top on it. The gate opens with a thumb lock on the inside and from the outside, with the plain key. This is known as the guest entrance. PLEASE USE THIS ENTRANCE/EXIT ONCE YOU HAVE BEEN CHECKED IN FOR THE DURATION OF YOUR STAY FOR YOUR OWN SAFETY TO LIMIT CONTACT WITH CUSTOMERS AND STAFF.**
- 4. We strongly advise that you book a table if you wish to eat with us or to have a drink as we cannot guarantee a table otherwise. If you have booked a table for food or drink, you can access the pub via the inside entrance between the hours of 8 am and 11 pm. Outside of these hours, the door will be locked.**
- 5. Breakfast will be served down in the dining room starting at 8 am and finishing at 9:30 am. Please use the inside entrance to access the dining room.**
- 6. Toiletries will be provided in the guest rooms as will a limited amount of tea, coffee, milk etc. If you would like a top up of any of these complimentary items, please let us know.**
- 7. Check out is at 10am.**
- 8. If you have any queries you can use the inside entrance to access the pub to speak to a staff member or you can contact us via telephone: 01904 659393.**



Welcome to the Rose and Crown

-The safety and well-being of our guests and team members is our top priority. In order that we can meet the current UK Govt guidelines regarding safe distancing we have implemented small changes to our usual high cleanliness standards.

-Please use the hand sanitiser found at the door upon entrance to the guest rooms. You have also been provided with hand sanitiser in your room. We kindly ask you to use these on arrival and departure of our premises.

-Please be mindful of other guests and respect social distancing.

-Please try to limit touching surfaces in corridors and communal areas.

Pub opening hours:

Monday 12 pm to 10:30pm - Drinks only

Tuesday 12pm to 10:30pm - Drinks only

Wednesday 12pm to 11pm - Drinks only

Thursday 12pm to 11pm - Food served 5pm to 9pm

Friday 12 pm to 11.30pm - Food served 12pm to 9.30 pm

Saturday 12pm to 11.30 pm - Food served 12 pm to 9.30 pm

Sunday 12 pm to 10.30 pm - Food served 12 pm to 8 pm